

TEEN PARENT PROGRAM

OUTCOME REPORT (October 2006 Cohort)

**Data Prepared by
Michigan Department of Human Services
Performance Excellence Administration**

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TEEN PARENT PROGRAM (TPP)

October 2006 Cohort¹

Executive Summary

The Michigan Department of Human Services' on-going monitoring of its Teen Parent Program (TPP) began October 1, 1994. The most recent contract period began October 1, 2005 and witnessed the inclusion of two new counties and twelve new service providers. As such, the program currently operates via contract with twenty-three sites (23) in twenty (20) counties. The specific counties served by the program are Berrien, Calhoun, Chippewa, Clare, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lake, Macomb, Montcalm, Muskegon, Newaygo, Oakland, Ogemaw, Ottawa, Saginaw, Van Buren, and Wayne, which is home to four sites.

This document presents information related to the Teen Parent Program for the October 2006 reporting cohort. The population under study includes cases still active as of the April 2006 semi-annual reporting period, as well as those new cases entering the program during the months of March 2006 – August 2006. All totaled, 1,308 data collection forms were analyzed.

Section I: Contractual Criteria

In terms of the contractual criteria, the Oct06 cohort achieved the following results:

- **CRITERION #1:** Eighty-five percent (85%) of the teen parents who have not completed high school will attend school, full-time, or GED classes within four months of entry to the Teen Parent Program.

69.6% of the Oct06 cohort who had not completed high school was enrolled in educational activities within four months of program entry. An additional 5.9% became involved in educational activities beyond the fourth month.

- **CRITERION #2:** Seventy-five percent (75%) of the teen parents will be involved in education or training programs, or will be employed, within four (4) months of program entry.

70.9% of the Oct06 cohort was involved in educational, training or employment activities within four months of program entry. An additional 5.6% became involved in such activities beyond the fourth month.

¹ Data Source: Teen Parent Program Semi-Annual Monitoring Reports for October 2006.

- **CRITERION #3:** Eighty-five percent (85%) of the participating teen parents who are not pregnant at the time of program entry will not become pregnant within twelve (12) months of program entry.

88.0% of the Oct06 cohort, who were not pregnant at program entry, did not become pregnant within twelve months of program entry.

- **CRITERION #4:** Ninety percent (90%) of the teen mothers who are pregnant at the time of program entry will participate in prenatal care.

99.1% of the teen mothers who were pregnant at the time of program entry participated in prenatal care.

- **CRITERION #5:** Seventy-five percent (75%) of the teen parents who are pregnant at the time of program entry will deliver full-term infants.

92.6% of the teen parents who were pregnant at the time of program entry delivered full-term infants.

- **CRITERION #6:** Ninety percent (90%) of the teen parent's children/infants² will be referred and/or receive comprehensive medical examinations and/or immunizations within two (2) months of entry into the Teen Parent Program.

65.2% of the teens' children/infants were either referred for or started receiving immunizations within two months of program entry, with an additional 22.0% having been referred for or started receiving said service beyond the second month. Overall, regardless of time frame, 87.2% of the teens' children/infants were referred for or started receiving immunizations.

63.5% of the teens' children/infants were either referred for or started receiving comprehensive medical examinations within two months of program entry, with an additional 21.4% having been referred for or started receiving said service beyond the second month. Overall, regardless of time frame, 84.9% of the teens' children/infants were referred for or started receiving comprehensive medical examinations.

- **CRITERION #7:** Eighty-five percent (85%) of the teen parents and/or their children ages 0-3 years will be referred and/or receive child development and parenting education within three months of program entry.

² *CRITERION #6: Data collection regarding immunizations and comprehensive medical examination participation focused on the youngest child in the family.*

84.7% of the teen parents and/or their children were either referred for or started receiving child development education within three months of program entry, with an additional 6.2% having been referred for or started receipt of said service beyond the third month. Overall, regardless of time frame, 90.8% of the teens and/or their children were referred for or started receiving child development education.

89.7% of the teen parents and/or their children were either referred for or started receiving parenting education within three months of program entry, with an additional 4.4% having been referred for or started receipt of said service beyond the third month. Overall, regardless of time frame, 94.1% of the teens and/or their children were referred for or started receiving parenting education.

- **CRITERION #8:** Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” child abuse or neglect finding for one (1) year from date of entry into the program.

91.3% of the teen parents did not have a “preponderance of evidence” child abuse or neglect finding for one year from date of entry into the program.

- **CRITERION #9:** Seventy-five percent (75%) of participants will self-report satisfaction with services provided by the program.

Q3 FY06 (Apr06-June06)

99.5% of survey respondents indicated that they were either “very satisfied” (88.7%) or “somewhat satisfied” (10.7%) with the services received through the program³.

Q4 FY06 (July06-September06)

99.1% of survey respondents indicated that they were either “very satisfied” (83.7%) or “somewhat satisfied” (15.4%) with the services received through the program⁴.

³ As reported by respondents to the Teen Parent Program Participant Satisfaction Survey that was administered by TPP sites during the third quarter of FY06 (i.e., April, May, and June 2006).

⁴ As reported by respondents to the Teen Parent Program Participant Satisfaction Survey that was administered by TPP sites during the fourth quarter of FY06 (i.e., July, August, and September 2006).

- **CRITERION #10:** Eighty-five percent (85%) of participants will be involved in school and/or work full-time six months after completion/termination of the program⁵.

Overall, 64.8% of former participants, who were able to be located and contacted for data collection purposes, were involved in educational, skills training, and/or employment activities six months after completion/termination of the program.

- **CRITERION #11:** Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

95.2% of the former participants did not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

Section II: Educational & Employment Pursuits in Further Detail

Closer examination of the educational and employment status of program participants revealed the following:

1. 32.9% of the participants, upon entering the program, were identified as school dropouts.
 - By the semi-annual reporting date, 25.5% of these “dropouts” were re-enrolled in school, with 73.1% of these experiencing continuous enrollments (i.e., no excessive breaks or absences).
 - Of those not re-enrolled in school at the report date (having been identified as “dropouts” at intake), 5.9% had actually re-enrolled in school and earned a high school diploma or GED certificate sometime during the six-month period prior to the report date. In addition, 19.7% of those not re-enrolled cited barriers to school enrollment that were beyond their control⁶.
2. 44.9% of the participants were enrolled in school at the time they entered the program.
 - By the semi-annual reporting date, 66.7% of these participants were still enrolled in school, with 81.0% of these experiencing continuous enrollments.

⁵ Data source: *Teen Parent Program Monitoring – Follow-up Form for Closed Cases*. This form is completed by the TPP agency six months after a case has closed to the program. Agency representatives have the entire reporting month to try to locate the former participant and complete the form.

⁶ A number of barriers to education were identified including such things as transportation, child care, lack of familial support, housing issues, and medical issues.

- Of those enrolled in school at intake, but no longer enrolled as of the report date, 44.1% had actually earned a degree or GED sometime during the six-month period prior to the report date. Meanwhile, 11.2% of those not enrolled as of the report date cited barriers to school “re-“enrollment that were beyond their control.
3. 10.7% of the participants were high school graduates, 1.5% were GED holders, and 2.4% were either high school graduates or GED holders **and** attending college at the time they entered the program.
 4. There was a 67.2% increase in the number of participants employed from intake to report date.

Section III: Support Services

The teen parent provider agencies provide a number of additional support services to the program participants. In terms of direct service provision, the agencies provided 80.0% or more of the following services:

- Transportation (98.8% of these services provided directly by the TPP agencies).
- Support Groups (95.5%)
- Parenting Classes (93.9%)
- Emergency Services/24-Hour Crisis Intervention (92.5%)
- Teen Father Services (89.9%)
- Life Options Counseling (85.5%)
- Housing Search (83.2%)
- Transitional Housing (81.6%)
- Nutrition Classes (80.3%)

Section IV: Reasons Behind Case Closures (n=465)

Up to three possible explanations could be provided as to why cases closed. Given that the Teen Parent Program is a voluntary program, it is not surprising to learn that, in 80.9% of the closed cases, the participant quit or the case was closed due to inactivity on behalf of the participant.

SECTION I:
CONTRACTUAL CRITERIA

The Michigan Department of Human Services' on-going monitoring of its Teen Parent Program (TPP) began October 1, 1994. The most recent contract period began October 1, 2005 and witnessed the inclusion of two new counties and twelve new service providers. As such, the program currently operates via contract with twenty-three sites (23) in twenty (20) counties. The specific counties served by the program are Berrien, Calhoun, Chippewa, Clare, Genesee, Ingham, Jackson, Kalamazoo, Kent, Lake, Macomb, Montcalm, Muskegon, Newaygo, Oakland, Ogemaw, Ottawa, Saginaw, Van Buren, and Wayne, which is home to four sites.

This document presents information related to the Teen Parent Program for the October 2006 reporting cohort. The population under study includes cases still active as of the April 2006 semi-annual reporting period, as well as those new cases entering the program during the months of March 2006 – August 2006. All totaled, 1,308 data collection forms were analyzed.

General findings with respect to each of eleven contractual criteria are presented below. These eleven criteria address such items as self-sufficiency, pregnancy-related concerns, health and parenting issues, and participant satisfaction with the program.

A. SELF-SUFFICIENCY

CRITERION #1: Eighty-five percent (85%) of the teen parents who have not completed high school will attend school, full-time, or GED classes within four months of entry to the Teen Parent Program.

Report Month / Year	Number who have not completed high school	Involvement in Educational Activity AT INTAKE or WITHIN Four Months		Involvement in Educational Activity BEYOND Four Months	
		N	%	N	%
Oct06	1,096	763	69.6	65	5.9

- This criterion serves as a simple “point in time” measure of the number of teens enrolled in elementary or secondary school (or GED training/classes) within four months of entering the program. It does not address the issue of consistency in enrollment. Indeed, many of the teens experience numerous stops and starts when it comes to school or GED training/classes. The issue of continuity in enrollment is addressed further in Section II of this document, which begins on page 22.

CRITERION #2: Seventy-five percent (75%) of the teen parents will be involved in education or training programs, or will be employed, within four (4) months of program entry.

Report Month / Year ⁷	Number of TPP Participants	Involvement in Educational/Training/Employment Activity AT INTAKE or WITHIN Four Months		Involvement in Educational/Training/Employment Activity BEYOND Four Months	
		N	%	N	%
Oct06	1,308	928	70.9	73	5.6

- The first occurring activity (either at or following program intake) was used for the analysis of this criterion.
- Educational activities include vocational education, and training activities include Work First.
- When a participant was involved in more than one activity simultaneously, the following order of priority was established: educational activity (i.e., completion of high school and/or GED attainment and/or college), followed by employment and training.

CRITERION #10: Eighty-five percent (85%) of participants will be involved in school and/or work full-time six months after completion/termination of the program.

Note: The population under discussion in Criterion #10 is different from that associated with the cohort analysis that makes up the bulk of this report. Information used for the “follow-up” on closed cases (Criterion #10) originates from a monthly report completed by the TPP agency (see discussion below).

The TPP agencies began collecting follow-up data about former program participants in April 2006 (i.e., for those cases that closed in October 2005), and every month thereafter. During the sixth month after closure, the TPP agency attempts to locate/contact/complete the data collection process. Numerous attempts to locate and contact the former participants are made, ranging from (1) sending a letter to the last known address, (2) calling the last known telephone number, (3) visiting the last known address, (4) inquiring at the last known workplace/school, (5) all of the aforementioned, and/or (6) participant’s whereabouts unknown.

Closures: May2006 through October 2006

Follow-up data collected by the TPP agencies revealed that, overall, **64.8%** of former participants, who were successfully located and contacted for data collection purposes, were involved in educational, skills training, and/or employment activities six months after case closure.

⁷ CRITERION #2: The OCT06 cohort had fourteen additional individuals involved in an activity; however, the time frame was indeterminate.

Month Closed	Number Closed	Six Month Follow-Up Period (Reporting Month)	Number Successfully Contacted		Involved in Educational, Skills Training, and/or Employment Activities Six Months After Closing to Program ⁸	
			n	%	n	%
May 2006	74	November 2006	15	20.3	9	60.0
June 2006	65	December 2006	14	21.5	11	78.6
July 2006	73	January 2007	24	32.9	18	75.0
August 2006	77	February 2007	23	29.9	12	52.2
September 2006	98	March 2007	26	26.5	17	65.4
October 2006	66	April 2007	20	30.3	12	60.0
Overall (Totals)	453		122	26.9	79	64.8

Details about those employed six months after leaving the Teen Parent Program revealed the following average weekly hours of employment and average hourly wage:

Month Closed	Number Closed	Six Month Follow-Up Period (Reporting Month)	Number Successfully Contacted		Number Currently Employed (as of Reporting Month)		Average Number of Hours Per Week	Average Hourly Wage
			n	%	n	%		
May 2006	74	November 2006	15	20.3	2	13.3	30.0	8.00
June 2006	65	December 2006	14	21.5	3	21.4	31.7	7.33
July 2006	73	January 2007	24	32.9	4	16.7	27.5	5.42
August 2006	77	February 2007	23	29.9	4	17.4	30.0	8.30
September 2006	98	March 2007	26	26.5	9	34.6	30.0	7.28
October 2006	66	April 2007	20	30.3	3	15.0	26.0	4.89
Overall (Totals)	453		122	26.9	25	20.5	29.2	6.87

⁸ CRITERION #10: One additional individual, while not involved in educational, skills training and/or employment activities at the six-month mark, had earned a high school diploma sometime during the six-month period following program closure.

B. PREGNANCY-RELATED CONCERNS

CRITERION #3: Eighty-five percent (85%) of the participating teen parents who are not pregnant at the time of program entry will not become pregnant within twelve (12) months of program entry.

Report Month/Year	Valid Number NOT pregnant at program entry ⁹	Did NOT experience repeat pregnancy within 12 months of program entry ¹⁰	
		N	%
Oct06	591	520	88.0

- Removing the twelve month time frame from the analysis reveals that 19.6% of those who were **NOT** pregnant at intake experienced a repeat pregnancy.
- Meanwhile, further analysis of those who **were pregnant** at intake, regardless of twelve month time frame, reveals that 8.6% did experience a repeat pregnancy.
- Overall, 13.4% of participants (regardless of pregnancy status at intake and regardless of twelve month time frame) did experience a repeat pregnancy. Note: 5.1% of these teens were married.
- It should be noted that, in terms of statewide data¹¹, 25.1% of live births occurring in 2005 (the most recent data available), to mothers age 15-20, were subsequent births. In those twenty counties with Teen Parent Programs, 26.1% of live births occurring in 2005, to mothers age 15-20, were subsequent births.

CRITERION #4: Ninety percent (90%) of the teen mothers who are pregnant at the time of program entry will participate in prenatal care.

Report Month/Year	Number pregnant at program entry ¹²	Participation in Prenatal Care	
		N	%
Oct06	685	679	99.1

⁹ CRITERION #3: The OCT06 cohort had six additional individuals who were not pregnant at program entry; however, repeat pregnancy information was missing.

¹⁰ CRITERION #3: This figure includes thirteen individuals who were not pregnant at program entry and did experience a repeat pregnancy; however, the time frame indeterminate.

¹¹ Source: Michigan Department of Community Health, Vital Records and Health Data Development Section.

¹² CRITERION #4: The OCT06 cohort had four additional cases, pregnant at program entry, that were missing prenatal information.

CRITERION #5: Seventy-five percent (75%) of the teen parents who are pregnant at the time of program entry will deliver full-term infants.

Report Month/Year	Number pregnant at program entry and giving birth by report Month/Yr	Delivery of Full-Term Infants	
		N	%
Oct06	513	475	92.6

C. HEALTH & PARENTING ISSUES

CRITERION #6: Ninety percent (90%) of the teen parent's children/infants¹³ will be referred and/or receive comprehensive medical examinations and immunizations within two (2) months of entry into the Teen Parent Program.

1. Immunizations:

Report Month/Year	Number Eligible for Immunizations	Referral and/or Receipt of Immunizations AT INTAKE or WITHIN Two Months of Program Entry		Referral and/or Receipt of Immunizations BEYOND Two Months of Program Entry	
		N	%	N	%
Oct06	1,181	770	65.2	260	22.0

- Attaching a time frame to receipt of immunizations may not be the most effective measure, as immunizations coincide with the birth of the baby, which may or may not coincide with a teen's entry into the program. As such, removing the two-month time frame from the analysis (i.e., including those who were referred for or became involved in the service beyond the two-month mark) reveals the following referral/participation percentage amongst those eligible for the service: 87.2%.

2. Comprehensive Medical Examinations:

Report Month/Year	Number Eligible for Comprehensive Medical Examinations	Referral and/or Receipt of Service AT INTAKE or WITHIN Two Months of Program Entry		Referral and/or Receipt of Service BEYOND Two Months of Program Entry	
		N	%	N	%
Oct06	1,135	721	63.5	243	21.4

¹³ CRITERION #6: Data collection regarding participation related to immunizations and comprehensive medical examinations focused on the youngest child in the family.

- With respect to comprehensive medical examinations, many of the teen parent providers have asserted that, while they are able to make referrals, they often have a difficult time accessing HMOs for information regarding actual appointments.
- Attaching a time frame to receipt of well-baby/medical examinations may not be the most effective measure, as such visits coincide with the birth of the baby, which may or may not coincide with a teen's entry into the program. As such, removing the two-month time frame from the analysis (i.e., including those who were referred for or began medical examinations beyond the two-month mark) reveals the following referral/participation percentage amongst those eligible for the service: 84.9%.

CRITERION #7: Eighty-five percent (85%) of the teen parents and/or their children ages 0-3 years will be referred and/or receive child development and parenting education within three months of program entry¹⁴.

1. Child Development Education:

Report Month/Year	Number Eligible for Child Development Education	Referral and/or Receipt of Service AT INTAKE or WITHIN Three Months of Program Entry		Referral and/or Receipt of Service BEYOND Three Months of Program Entry	
		N	%	N	%
Oct06	1,267	1,073	84.7	78	6.2

2. Parenting Education:

Report Month/Year	Number Eligible for Parenting Education	Referral and/or Receipt of Service AT INTAKE or WITHIN Three Months of Program Entry		Referral and/or Receipt of Service BEYOND Three Months of Program Entry	
		N	%	N	%
Oct06	1,301	1,167	89.7	57	4.4

¹⁴ CRITERION #7: Some of the examples of activities related to child development and parenting education include the following: parenting classes (through the TPP agency, local hospital, High School), group meetings (play groups/family groups), reading materials (pamphlets, handouts, activity sheets, books), videos, Infant Support Services, nutrition classes, Ages and Stages curriculum, on-line resources, STEP (Systematic Training for Effective Parenting), Headstart, Early Headstart, ongoing education provided by TPP (one-on-one sessions, home visits), breast feeding class, Early-On, San Angelo handouts, Healthy Start, HELP curriculum, Parents As Teachers, Mom's group, Dad's group, Step by Step, Family Place, Love & Logic, "Read me a story group", Magic Moments, car seat safety, READY kit, education activity box from the school, Partners for a Healthy Baby, LearningNow123, Project Momma, workshops, etc.

CRITERION #8: Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” child abuse or neglect finding for one (1) year from date of entry into the program.

A data pull on the unduplicated count of teen parent participants (n=1,226) resulted in the acquisition of 921 valid recipient Ids (RIDs) from the DHS data warehouse. In turn, these RIDs were used to acquire information related to Protective Services (PS). Please note that the actual number of TPP participants involved in the protective services analysis that follows is 1,236. This base number includes necessary duplications (i.e., cases that closed and reopened later with the same provider; cases that closed with one provider, only to open later with another, etc.).

1. Protective Services Contact **Within** One Year of TPP Entry¹⁵

- Of the 1,236 participants, 1,128 or 91.3% did NOT have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding within one year of entering the program.

Substantiated Protective Services Contact WITHIN One Year of TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,236	1,128	91.3	108	8.7

- 108 or 8.7% of the teen parents did have a “preponderance of evidence” finding within one year of entering the program. These 108 individuals were associated with 125 events.
 - Further analysis of those 108 substantiated cases (125 events) reveals that, in terms of roles, nineteen (17.6%) were victims, eighty-four (77.8%) were perpetrators, and twenty-two (20.4%) were uninvolved in the substantiated case¹⁶ (i.e., they were neither a perpetrator nor a victim in the substantiated case).
 - The eighty-four events as perpetrators involved seventy-four participants or 6.0% of the population under study. Thus, in all actuality, **94.0% did not** experience a substantiated abuse/neglect finding, as a perpetrator, within one year of program entry.

¹⁵ Note: There were twelve additional individuals who had a “preponderance of evidence” finding within one year of TPP entry; however, their role in the event was undetermined.

¹⁶ Note: the total does not equal 100.0% due to the occurrence of multiple incidents (e.g., a teen parent participant may have been involved in more than one incident, taking on more than one role). This holds true for subsequent discussions of “role” (i.e., discussions associated with the historical analysis and the analyses focusing on one year after TPP enrollment and six months after TPP closure).

2. Protective Services Contact **Prior** to TPP Entry¹⁷

Additional examination of the historical data revealed that a number of participants had a history of contact with Protective Services prior to entering the Teen Parent Program.

- Specifically, of the 1,236 participants used in the analysis, 590 (47.7%) did have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding prior to program entry. Those 590 individuals were associated with 1,280 events.

Substantiated Protective Services Contact PRIOR to TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,236	646	52.3	590	47.7

- Further analysis of those 590 substantiated cases (1,280 events) reveals that, in terms of roles, 855 (144.9%) were victims, eighty-seven (14.7%) were perpetrators, and 338 (57.3%) were uninvolved in the substantiated case.
- The eighty-seven events as perpetrators involved seventy-two individuals or 7.2% of the population under study.

3. Protective Services Contact **Beyond** the One-Year Mark¹⁸

Meanwhile, further examination of the data reveals that 3.2% (39) of the participants experienced a “preponderance of evidence” (i.e., substantiated) finding beyond the one-year mark in the program. Those thirty-nine individuals were associated with forty-four events.

Substantiated Protective Services Contact BEYOND One Year of TPP Entry				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
1,236	1,197	96.8	39	3.2

- Further analysis of those thirty-two substantiated cases (forty-four events) reveals that, in terms of role, seven (17.9%) were victims, twenty-eight (71.8%) were perpetrators and nine (23.1%) were uninvolved in the substantiated case.

¹⁷ Note: There were forty-five additional individuals who had a “preponderance of evidence” finding prior to TPP entry, however, their role in the event was undetermined.

¹⁸ Note: There were eleven additional individuals who had a “preponderance of evidence” finding beyond one year of TPP entry; however, their role in the event was undetermined.

- The twenty-eight events as perpetrators involved twenty-eight individuals or 2.3% of the population under study.

CRITERION #11: Ninety percent (90%) of the teen parents will not have a “preponderance of evidence” finding of child abuse or neglect six months following completion of services.

A data pull on the unduplicated count of “former” teen parent participants (n=440) from the Oct06 cohort resulted in the acquisition of DHS recipient identification for 327 of these participants.

1. Protective Services Contact **Within** Six Months of TPP Closure¹⁹

- Of the 440 former program participants, 419 or 95.2% did NOT have a “preponderance of evidence” (i.e., substantiated) child abuse/neglect finding within six months of completing services.

Substantiated Protective Services Contact WITHIN Six Months of Closure				
Number of TPP Participants	No Protective Services Contact		Protective Services Contact	
	N	%	N	%
440	419	95.2	21	4.8

- Twenty-one or 4.8% of the teen parents did have a “preponderance of evidence” finding within six months of completing services, having been involved in twenty-one events.
- Further analysis of those twenty-one substantiated cases (twenty-one events) reveals that, in terms of role, one (4.8%) was a victim, sixteen (76.2%) were perpetrators and four (19.0%) were uninvolved in the substantiated case.
- Those sixteen perpetrators represent 3.6% of the population under study (meaning **96.4% did not** experience a substantiated abuse/neglect finding, as a perpetrator, within six months of program closure).

2. Protective Services Contact **more than** Six Months after Case Closure

Meanwhile, further examination of the data reveals that none of the former participants experienced a “preponderance of evidence” (i.e., substantiated) finding beyond the six month mark (i.e., more than six months after case closure).

¹⁹ Note: There were twenty-two additional individuals who had a “preponderance of evidence” finding within six months of TPP closure; however, their role in the event was undetermined.

D. PARTICIPANT SATISFACTION

CRITERION #9: Seventy-five percent (75%) of participants will self-report satisfaction with services provided by the program.

Beginning with the second quarter of FY06 (i.e., January 2006 – March 2006), TPP agencies started distributing satisfaction surveys to active TPP participants and reporting the overall results to DHS Central Office on a quarterly basis.

FY06 Q3: April 2006-June2006

- During Q3, there were 1,154 active TPP participants. Surveys were distributed to 656 (56.8%) of those participants, with 406 (61.9%) of them completing and returning the surveys for analysis.
- 339 respondents (**88.7%**) indicated they were “very satisfied” with the services they’ve received through the program thus far. An additional forty-one respondents (**10.7%**) indicated they were “somewhat satisfied” with the services received.
- Two respondents (0.5%) indicated they were not satisfied with the program. One stated “when I need my worker she is too busy and can’t help me when I need her”, while the other stated “my worker can never find me any money for my driver’s license tests”.

Additional information stemming from the satisfaction surveys includes the following:

- Age of respondents: 21.0% were sixteen years of age or younger, 15.1% were seventeen years of age, and 64.0% were eighteen years of age or older.
- Length of time in program: 8.6% had been in the program less than one month, 35.7% had been in the program one to six months, 24.9% had been in the program seven to twelve months, 20.0% had been in the program more than one year, and 10.8% had been in the program more than two years.
- Frequencies of meetings with caseworker: 7.1% reported they meet (face-to-face) with their caseworker more than once a week, 30.1% reported once a week meetings, 25.6% once every two weeks, 7.3% once every three weeks, and 26.3% once a month. Note: 3.5% indicated “other”, with such explanations as “as needed”, “whenever I need help”, and “whenever we can/busy schedule”, etc.
- Enough contact with caseworker: When asked if they felt this was enough contact with their caseworker, 88.6% indicated that it was, while 7.6% indicated it was NOT. In addition, 1.0% indicated it was too much and 2.8% “didn’t know”.

In addition, respondents were asked to indicate how helpful the Teen Parent Program has been in seven broad areas of service. The results appear in the table on the following page:

The Teen Parent Program helps me with the following: <small>(Note: those indicating they "did not need help" were removed before calculating the remaining percentages)</small>	Helped me a lot	Helped me a little	I did not need help	Did not help as much as I needed	No Response
find the community resources I need	307 (85.3%)	47 (13.1%)	33 (8.4%)	6 (1.7%)	13
follow through with my employment goals	261 (77.4%)	61 (18.1%)	54 (13.8%)	15 (4.5%)	15
follow through with my education goals	292 (84.9%)	44 (12.8%)	44 (11.3%)	8 (2.3%)	18
learn about parenting and child development	313 (85.3%)	46 (12.5%)	26 (6.6%)	8 (2.2%)	13
make responsible reproductive health decisions through information including sexuality and AIDS	255 (81.5%)	52 (16.6%)	82 (20.8%)	6 (1.9%)	11
maintain well baby care/immunizations	275 (87.6%)	32 (10.2%)	84 (21.1%)	7 (2.2%)	8
provides information about life options including marriage and adoption	210 (76.9%)	44 (16.1%)	119 (30.4%)	19 (7.0%)	14

FY06 Q4: July 2006-September2006²⁰

- During Q4, there were 1,274 active TPP participants. Surveys were distributed to 584 (45.8%) of those participants, with 458 (78.4%) of them completing and returning the surveys for analysis.
- 376 respondents (**83.7%**) indicated they were "very satisfied" with the services they've received through the program thus far. An additional sixty-nine respondents (**15.4%**) indicated they were "somewhat satisfied" with the services received.
- Four respondents (0.9%) indicated they were not satisfied with the program and in doing so provided the following explanations: (1) "Because the program goes one way"; (2) "Curfew"; (3) "Wanted caseworker to co-sign for a car and she wouldn't"; and (4) "She hasn't helped me find a job".

Additional information stemming from the satisfaction surveys includes the following:

²⁰ CRITERION #9: Three sites did not distribute participant satisfaction surveys in Q4 of FY06.

- Age of respondents: 18.5% were sixteen years of age or younger, 27.0% were seventeen years of age, and 54.5% were eighteen years of age or older.
- Length of time in program: 7.0% had been in the program less than one month, 30.4% had been in the program one to six months, 29.7% had been in the program seven to twelve months, 22.2% had been in the program more than one year, and 10.6% had been in the program more than two years.
- Frequencies of meetings with caseworker: 4.5% reported they meet (face-to-face) with their caseworker more than once a week, 27.5% reported once a week meetings, 34.2% once every two weeks, 6.5% once every three weeks, and 24.8% once a month. Note: 2.5% indicated “other”, with such explanations as “not often”, “had to get new caseworker”, “every two months”, etc.
- Enough contact with caseworker: When asked if they felt this was enough contact with their caseworker, 87.2% indicated that it was, while 5.3% indicated it was NOT. In addition, 0.2% indicated it was too much and 7.3% “didn’t know”.

In addition, respondents were asked to indicate how helpful the Teen Parent Program has been in seven broad areas of service. The results appear in the table below:

The Teen Parent Program helps me with the following: <small>(Note: those indicating they “did not need help” were removed before calculating the remaining percentages)</small>	Helped me a lot	Helped me a little	I did not need help	Did not help as much as I needed	No Response
find the community resources I need	366 (85.9%)	59 (13.8%)	30 (6.6%)	1 (0.2%)	2
follow through with my employment goals	292 (75.6%)	86 (22.3%)	65 (14.4%)	8 (2.1%)	7
follow through with my education goals	338 (83.7%)	61 (15.1%)	42 (9.4%)	5 (1.2%)	12
learn about parenting and child development	375 (86.6%)	52 (12.0%)	17 (3.8%)	6 (1.4%)	8
make responsible reproductive health decisions through information including sexuality and AIDS	276 (74.0%)	86 (23.1%)	71 (16.0%)	11 (2.9%)	14
maintain well baby care/immunizations	326 (84.5%)	50 (13.0%)	66 (14.6%)	10 (2.6%)	6
provides information about life options including marriage and adoption	244 (78.5%)	58 (18.6%)	137 (30.6%)	9 (2.9%)	10

SECTION II:
**EDUCATIONAL & EMPLOYMENT PURSUITS IN FURTHER
DETAIL**

Closer examination of the program participants based on their educational status at intake is presented below. This discussion attempts to provide an indication of the level of continuity that exists with respect to the educational pursuits of the teens. Also included is a discussion of employment.

A. EDUCATIONAL STATUS AT INTAKE: DROP OUT²¹

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Drop Out		Enrolled in School at Report Date		Not Enrolled in School at Report Date	
			N	%	N	%	N	%
Oct06	1,308	24	423	32.9	104	25.5	304	74.5

- Approximately one-third of the participants (32.9%) reportedly were not engaged in an educational activity at the time they entered the teen parent program.
- By the reporting period, approximately one-quarter of that “drop out” group (25.5%) was reportedly “re”-enrolled in school.

Report Mo/Yr	Educational Status at Intake: Drop Out	Enrolled in School at Report Date	Enrollment was Continuous		Not Enrolled in School at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant’s control	
			N	%		N	%	N	%
Oct06	423	104	76	73.1	304	18	5.9	60	19.7

- For nearly three-fourths of those “re-enrolled” teens (73.1%), their enrollment was continuous (i.e., no excessive breaks/absences).
- 5.9% of those not enrolled at intake (or at report date) had enrolled in school or GED training/classes and had earned their high school diploma or GED certificate by the report date.
- Of those not enrolled at intake or at the report date, 19.7% cited barriers to enrollment which were beyond their control. In general terms, these reported barriers, presented here and in subsequent tables throughout the discussion in Section II, concern such things as transportation, child care, lack of familial support, housing issues, and medical issues. More specifically, some of the identified barriers were as follows:

²¹ The OCT06 cohort was missing enrollment information, as of report date, for fifteen individuals who were “drop outs” at program entry.

- lack of transportation
- lack of child care
- unstable housing/homelessness
- high risk pregnancy (home bound; doctor ordered bed rest)
- health problems (of teen, teen's child and/or other family members; includes physical, emotional, and mental health issues; caring for special needs child)
- death in family (i.e., parent, child, other relative, etc.)
- required/needs to work (e.g., Work First; needs to support family; work schedule does not permit school)
- school district administrative issues (e.g., GED program has no vacancies; GED program closed; no special education program in area for which client qualifies; etc.)

B. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL²²

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in School		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Oct06	1,308	24	576	44.9	359	66.7	179	33.3

- More than two-fifths of the program participants (44.9%) were enrolled in school at the time of program entry.
- Two-thirds (66.7%) of the participants who were enrolled at intake were still enrolled in school as of the report date, with the overwhelming majority of them experiencing continuous enrollment (81.0%).

Report Mo/Yr	Educational Status at Intake: Enrolled in School	Enrolled at Report Date	Enrollment was Continuous ²³		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
			N	%		N	%	N	%
Oct06	576	359	290	81.0	179	79	44.1	20	11.2

- Of those participants who were enrolled in school at program entry but no longer enrolled as of the subsequent reporting period, over two-fifths (44.1%) were not enrolled because they had earned their high school diploma or GED certificate.

²² The OCT06 cohort was missing enrollment information, as of report date, for thirty-eight individuals who were enrolled in school at program entry.

²³ The OCT06 cohort was missing information about continuity of enrollment for one case.

C. EDUCATIONAL STATUS AT INTAKE: GED TRAINING/CLASSES²⁴

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in GED Training / Classes		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Oct06	1,308	24	32	2.5	19	63.3	11	36.7

- A small percentage of the participants (2.5%) were identified as being enrolled in GED training/classes at the time of program entry, with 63.3% of those still enrolled as of the report date.

Report Mo/Yr	Educational Status at Intake: Enrolled in GED Training / Classes	Enrolled at Report Date	Enrollment was Continuous		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
		N	N	%	N	N	%	N	%
Oct06	32	19	13	68.4	11	6	54.5	1	9.1

- More than two-thirds (68.4%) of the individuals who were enrolled in GED training/classes both at intake and at report date experienced continuous enrollment.
- 54.5% of those individuals who were in GED training/classes at intake but not at the report date were no longer enrolled because they had successfully earned a GED certificate.

²⁴ The OCT06 cohort was missing enrollment information, as of report date, for two individuals who were enrolled in GED training/classes at program entry.

D. EDUCATIONAL STATUS AT INTAKE: ENROLLED IN SCHOOL AND GED TRAINING/CLASSES²⁵

Report Mo/Yr	Number of TPP Participants	Number Missing Educational Status	Educational Status at Intake: Enrolled in School & GED Training / Classes		Enrolled at Report Date		Not Enrolled at Report Date	
			N	%	N	%	N	%
Oct06	1,308	24	42	3.3	33	80.5	8	19.5

- A small percentage of individuals (3.3%) were reportedly enrolled in both school and GED training/classes at program entry.
- Of this dually enrolled group, 80.5% was still enrolled as of the report date.

Report Mo/Yr	Educational Status at Intake: Enrolled in School & GED Training / Classes	Enrolled at Report Date	Enrollment was Continuous ²⁶		Not Enrolled at Report Date	Not Enrolled because earned diploma or GED		Not Enrolled because of barriers beyond the participant's control	
		N	N	%	N	N	%	N	%
Oct06	42	33	27	81.8	8	5	62.5	2	25.0

- Of those still enrolled at the report date(s), 81.8% was experiencing continuous enrollment.
- Meanwhile, 62.5% of those who were no longer enrolled at the report date had successfully earned a high school diploma or GED certificate.

E. EDUCATIONAL STATUS AT INTAKE: HIGH SCHOOL GRADUATE OR GED HOLDER

- 118 individuals (14.6%) were identified as either high school graduates or GED holders at program entry.
- Specifically, 10.7% were high school graduates; 1.5% were GED holders; and 2.4% were high school graduates and/or GED holders **and** attending college at program entry.

²⁵ The OCT06 cohort was missing enrollment information, as of report date, for one individual who was enrolled in both school and GED training/classes at program entry.

²⁶ The OCT06 cohort was missing information about continuity of enrollment for one case that was identified as enrolled in both school and GED training at program entry.

F. EMPLOYMENT STATUS AT INTAKE AND AT REPORT DATE

For the Oct06 cohort, the number of participants employed by the report date increased considerably (67.2%).

Report Mo/Yr	Valid Number of Participants ²⁷	Number Employed at Intake		Valid Number of Participants ²⁸	Number Employed at Report Date		Increase in Number Employed	
		N	%		N	%	N	%
Oct06	1,278	122	9.5	1,233	204	16.5	82	67.2

Those participants who were employed as of the report date may further be described as follows:

Report Mo/Yr	Valid Number Employed at Report Date ²⁹		Number who were also employed at Intake		Number who were NOT employed at Intake	
	N	%	N	%	N	%
Oct06	203	16.5	64	31.5	139	68.5

- Nearly one-third of the participants (31.5%) who were employed as of the report date had also been employed at intake.
- More than two-thirds of the participants (68.5%) who were employed as of the report date had NOT been employed at intake.

²⁷ The OCT06 cohort was missing intake employment information for thirty cases.

²⁸ The OCT06 cohort was missing report date employment information for seventy-five cases.

²⁹ Note: one individual, employed at report date, was missing employment status at intake.

SECTION III:
ADDITIONAL SUPPORT SERVICES

The teen parent provider agencies provide a number of additional support services to the program participants. These services were identified as being delivered in one of six ways: directly by the TPP agency, by sub-contract, by way of referral, or by some combination of the aforementioned.

In terms of **direct** service provision (or some combination thereof), the TPP agencies provided 80.0% or more of the following services:

- Transportation (98.8% of these services provided directly by the TPP agencies).
- Support Groups (95.5%)
- Parenting Classes (93.9%)
- Emergency Services/24-Hour Crisis Intervention (92.5%)
- Teen Father Services (89.9%)
- Life Options Counseling (85.5%)
- Housing Search (83.2%)
- Transitional Housing (81.6%)
- Nutrition Classes (80.3%)

Child Birth / Prenatal Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	278	21.3%	108	38.8%	10	3.6%	127	45.7%	8	2.9%	25	9.0%	0	0.0%

Child Care															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	294	22.5%	67	22.8%	2	0.7%	157	53.4%	3	1.0%	65	22.1%	0	0.0%

Domestic Violence Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	145	11.1%	71	49.0%	0	0.0%	38	26.2%	14	9.7%	22	15.2%	0	0.0%

Emergency Services / 24-Hour Crisis Intervention															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	755	57.7%	556	73.6%	0	0.0%	57	7.5%	9	1.2%	133	17.6%	0	0.0%

Family Planning															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	605	46.3%	339	56.0%	5	0.8%	154	25.5%	7	1.2%	100	16.5%	0	0.0%

Food Bank															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	390	29.8%	221	56.7%	9	2.3%	122	31.3%	4	1.0%	34	8.7%	0	0.0%

Housing Search															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	558	42.7%	389	69.7%	5	0.9%	88	15.8%	3	0.5%	72	12.9%	1	0.2%

Legal Assistance															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	154	11.8%	81	52.6%	0	0.0%	71	46.1%	1	0.6%	1	0.6%	0	0.0%

Life Options Counseling															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	173	13.2%	130	75.1%	0	0.0%	25	14.5%	2	1.2%	16	9.2%	0	0.0%

Mental Health Counseling															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	271	20.7%	129	47.6%	1	0.4%	107	39.5%	7	2.6%	25	9.2%	2	0.7%

Nutrition Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	532	40.7%	333	62.6%	10	1.9%	95	17.9%	17	3.2%	77	14.5%	0	0.0%

Parenting Classes															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	841	64.3%	663	78.8%	8	1.0%	43	5.1%	23	2.7%	104	12.4%	0	0.0%

Substance Abuse Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	65	5.0%	35	53.8%	1	1.5%	15	23.1%	2	3.1%	11	16.9%	1	1.5%

Support Groups															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	673	51.5%	613	91.1%	1	0.1%	29	4.3%	4	0.6%	26	3.9%	0	0.0%

Transitional Housing															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	179	13.7%	121	67.6%	1	0.6%	32	17.9%	1	0.6%	24	13.4%	0	0.0%

Transportation															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	955	73.0%	909	95.2%	1	0.1%	10	1.0%	2	0.2%	33	3.5%	0	0.0%

Teen Father Services															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	346	26.5%	284	82.1%	0	0.0%	35	10.1%	0	0.0%	27	7.8%	0	0.0%

Volunteers / Mentors															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	169	12.9%	129	76.3%	3	1.8%	33	19.5%	1	0.6%	3	1.8%	0	0.0%

Other Support Services (up to three responses allowed, therefore total may not equal 100.0%)															
Report Mo/Yr	Number in Teen Parent Program	Number Receiving Service		TPP Agency		Sub-Contract		Referral		TPP Agency & Sub-Contract		TPP Agency & Referral		Sub-Contract & Referral	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%
Oct-06	1308	628	48.0%	587	93.5%	6	1.0%	232	36.9%	2	0.3%	50	8.0%	0	0.0%

“Other” support services include the following:

1. Material Assistance: baby items (clothes, furniture, diapers, food, etc.), children's items (clothes, beds, etc.), household items (food, groceries, etc.), clothing/clothing bank, Christmas gifts, furniture/appliances, parenting articles/magazine subscriptions, utilities, shelter placement, phone card, emergency funds (DHS; other), bus tickets, car repair, pest control services and incentive store.
2. Medical Related: counseling (e.g., anger management, relationship, toddler, pregnancy, genetic, adoption, supportive, and grief), insurance, dental services, MI Child, public health nurse visits, WIC, MA referral, anger management, physical therapy, speech therapy, MIHAs, assistance with prescriptions, smoking cessation, and assistance with medical services/insurance forms/medicine.
3. Education/Training Related: Early-On, Headstart, Evenstart, parenting education, life skills training, child development, Youth in Transition/MISTY, job readiness/skills (e.g., interview skills), Tuition Incentive Program (TIP), translator for hearing impaired, budgeting classes, tutoring, language translation services,

driver's training, housing safety, college prep, teen leadership group, and employment search.

4. Community Resources/Groups: Children's Protective Services, Families First, SSI, 2-1-1 phone line, MSU Extension, "Car Ministry", churches, community resources, Healthy Families, housing information, LaLeche League, Focus Hope, teen workshop, entrepreneurial program, Community Partners (through DHS), and Hispanic Outreach Services.

5. Other Services: liaison (with DHS, probation officer, etc.), adoptive services, bereavement services, document acquisition (i.e., birth certificate, driver's license, and state ID), information about emancipation, delinquency issues, and recreational activities.

SECTION IV:
REASONS BEHIND CASE CLOSURES

Reasons for case closure were obtained from a multiple response question in which up to three possible explanations could be cited. The results are shown below.

Reason for Closure	Oct06 Cohort	
	465 cases closed	
	N	%
Client quit	135	29.0
Inactivity on behalf of client	241	51.8
Client's goals and objectives were attained	46	9.9
Client no longer eligible due to age	44	9.5
Client moved out of service area	60	12.9
Other	60	12.9
Totals ³⁰	586	126.0

- Given that the Teen Parent Program is, for the most part, a voluntary program³¹, it is not surprising to learn that 80.9% of the 465 cases that were closed indicated they were closed either because the participant quit or because of inactivity on behalf of the client.
- 22.4% of the closed cases were closed either because of “aging out” of the program or moving out of the service area.
- The “other” response, which was selected in 12.9% of the closed cases, included such reasons for closure as the following:
 - Participant incarcerated.
 - Participant no longer pregnant or parenting (e.g., gave custody of baby to relative; baby adopted by relatives; children removed from client's care; client lost custody of child(ren); client turned out not to be pregnant; client miscarried).
 - Participant's parent/family objects to program participation.
 - Participant's work and school hours conflict with time available to see advocate (i.e., scheduling conflicts; too busy to meet).
 - Participant moved into transitional housing/teen living center and/or receives services through other programs.
 - Unable to locate participant (e.g., participant moved and left no forwarding address, etc.).
 - Transportation is a big issue (lack of transportation makes participation impossible).
 - Participant joined the Air Force.
- 9.9% of the closed cases indicated that the client's goals and objectives were attained.

³⁰ Given that the data stem from a multiple response question, the total “N” may exceed the number of case closures, and the total percentage may add up to over 100.0%.

³¹ Minor Grantees living in counties that operate the Teen Parent Program are expected to participate therein.